

WEBINAR SERIES - 2021

APR 29 **The State of Fraud in Property Management**
Maitri Johnson

MAY 13 **12 Ways to Improve Written Warnings**
Susan Weston

MAY 20 **Cyber Security Awareness**
Travis Street

MAY 27 **Customer Service**
10 Tips for Exceptional Customer Service
Wesley Aleshire

JUN 10 **Passing the Shop**
Rachelle Ellington

JUN 24 **Movement & Breath Work**
Alisha Leytem

JUL 15 **Are We Burning Out Too Quickly ?**
Pam Pederson

JUL 22 **Ally and Advocate**
Kathy Vance

AUG 12 **Leadership**
Rommel Anacan

AUG 26 **Emotional Balance & Intentional Living**
Alisha Leytem

SEP 9 **Responding to Claims of Harassment**
Susan Weston

SEP 23 **Fair Housing**
Past, Present and Future
Wesley Aleshire

OCT 14 **Dealing with Difficult People**
Rommel Anacan

OCT 28 **All About LIHTC**
Karen Graham

NOV 11 **Overcoming Objections**
Rachelle Ellington

DEC 9 **Meditation & Mindfulness**
Alisha Leytem