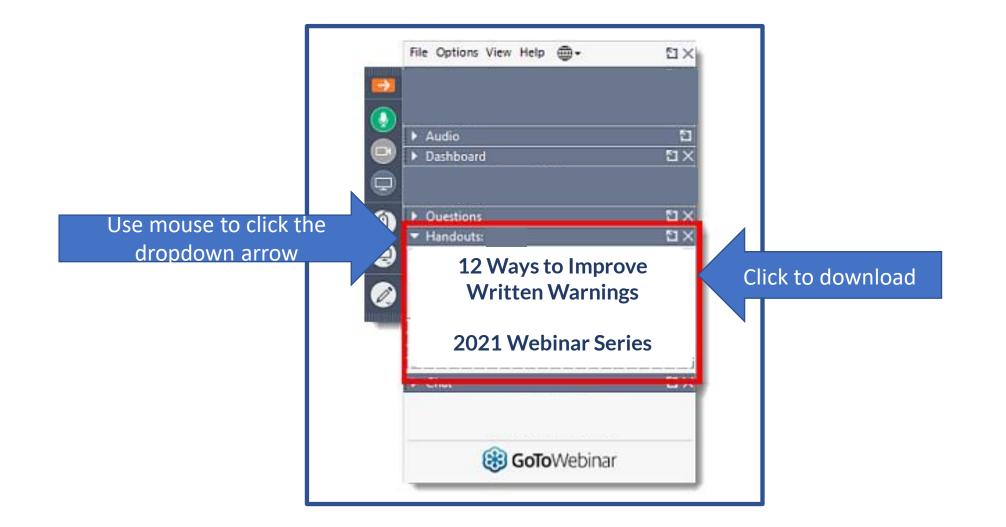
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WELCOME!



12 Ways to Improve Written Warnings



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Presented by: Susan Weston

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Meet Your Speaker: Susan Weston

- Susan Weston Company President
- CAM, CAPS Certified
- Over 30 Years Executive Capacities
- SME and Senior Faculty for NAAEI
- Licensed Texas Real Estate Broker



12 Ways to Improve Written Warnings and Manage Team Members Better

Don't let poorly written warnings haunt you!



Red Flags!

- "Insubordination" or "falsification of records with no specifics
- Too much information that doesn't even relate to the behavior

WHAT HAPPENS?

Employees get confused and plaintiff attorneys get excited!



Do You Have System Codes for Performance?

Code	Description	
TER1	Absenteeism	Remove
TER10	Theft	Remove
TER 11	Layoff	Remove
TER 12	Management Change	Remove
TER2	Insubordination	Remove
TER3	Poor Work Performance	Remove
TER4	Poor Work Habits	Remove
TER5	Tardiness	Remove
TER6	Did Not Follow Policies	Remove
TER7	Death	Remove
TER8	Misconduct	Remove
TER9	Inappropriate Behaviour	Remove
VOL1	Return to School	Remove
VOL10	Declined to State	Remove
VOL11	Abandonment of Job	Remove
VOL12	Quit W/O Notice	Remove
VOL13	Retired	Remove
VOL2	Disliked Job	Remove
VOL3	Disliked Supervisor	Remove
VOL4	Did Not Return from LOA	Remove
VOL5	Failing Health	Remove
VOL6	Child Care Issues	Remove
VOL7	Another Job	Remove
VOL8	More Money	Remove
VOL9	Relocated	Remove
[Add

The Better Solution

Improve warnings so employees improve behavior

Managers can manage better Employee performance and results improve

1. Be Specific about the Offending Conduct



2. Provide the Real Reason for the Warning, not the Reason that Sounds Better!



3. Connect the Employee's Conduct to Your Company Policies



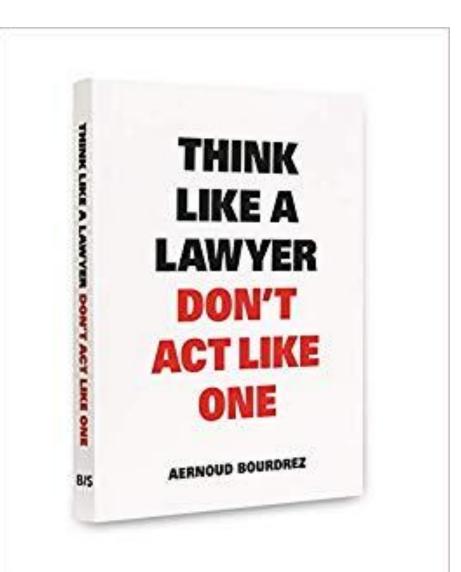
4. Describe the Impact of the Policy Violation



5. Avoid Unneeded Commentary



6. Avoid Legal Conclusions



7. Don't Attach Supporting Documents



8. Mention Previous Verbal or Written Warnings



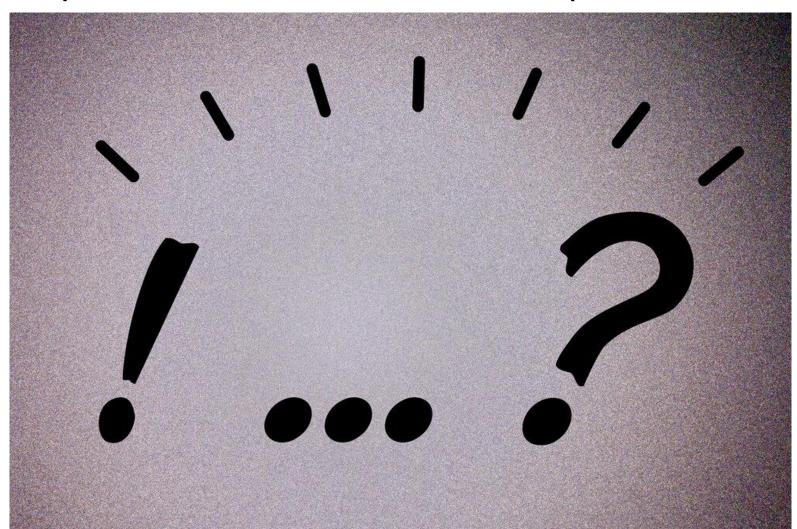
9. Issue Written Warnings Promptly



10. Follow Through with the Steps Outlined in the Warning



11. Give the employee the opportunity to provide a Written Response



12. Ensure Consistency



Employee Warning Notice

Employee:	Field	MICU	Clock or Payroll No.:
	Position:		
Department:			
First Warning Notice			
Date of warning:	Date of violation:	Time of violation:	Nature of Violation:
location of Violation:			Absenteeism Canelessness
Employer's Statement:			Clocking Out Early Clocking Wrong Time Card Disobedience
			Failure to Follow Instructions
			Intoxication or Drugs
			Rudeness to Customers Tardiness
Action to be taken: 🗆 🛛	Carning 🖸 Probation 🖨 Suspen	sion 🗀 Dismissal 🗀 Other:	Tardiness Unsatisfactory Work Quality Violation of Company Policies
			Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules
		sion Dismissal D Other:	Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Willful Damage to Equipment Working on Personal Matters
			Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Willful Damage to Equipment Working on Personal Matters Wrongful Conduct
Employer's Signature:			Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Willful Damage to Equipment Working on Personal Matters
Employer's Signature: Employee I AGREE with employer's sta	itement		Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Willful Damage to Equipment Working on Personal Matters Wrongful Conduct
Employer's Signature: Employee I AGREE with employer's sta I DISAGREE with employer's	stement s description of violations		Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Wilfful Damage to Equipment Working on Personal Matters Wrongful Conduct Other:
Employer's Signature: Employee I AGREE with employer's sta	stement s description of violations	Date:	Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Wilfful Damage to Equipment Working on Personal Matters Wrongful Conduct Other:
Employer's Signature: Employee I AGREE with employer's sta I DISAGREE with employer's Employee's Statement: Consequence should incident	itement s description of violations	Date:	Tardiness Unsatisfactory Work Quality Violation of Company Policies Violation of Safety Rules Wilfful Damage to Equipment Working on Personal Matters Wrongful Conduct Other:

Turn a Warning into a Chance to Improve





Upcoming Webinars 2021

Up Next: 5/20/21 at 1:00 PM CST Cybersecurity Awareness Learn the Do's and Don'ts and Become a Human "Firewall" with Travis Street

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