

Making Decisions with
CONFIDENCE!

WELCOME!

WEBINAR



The Ellis Companies

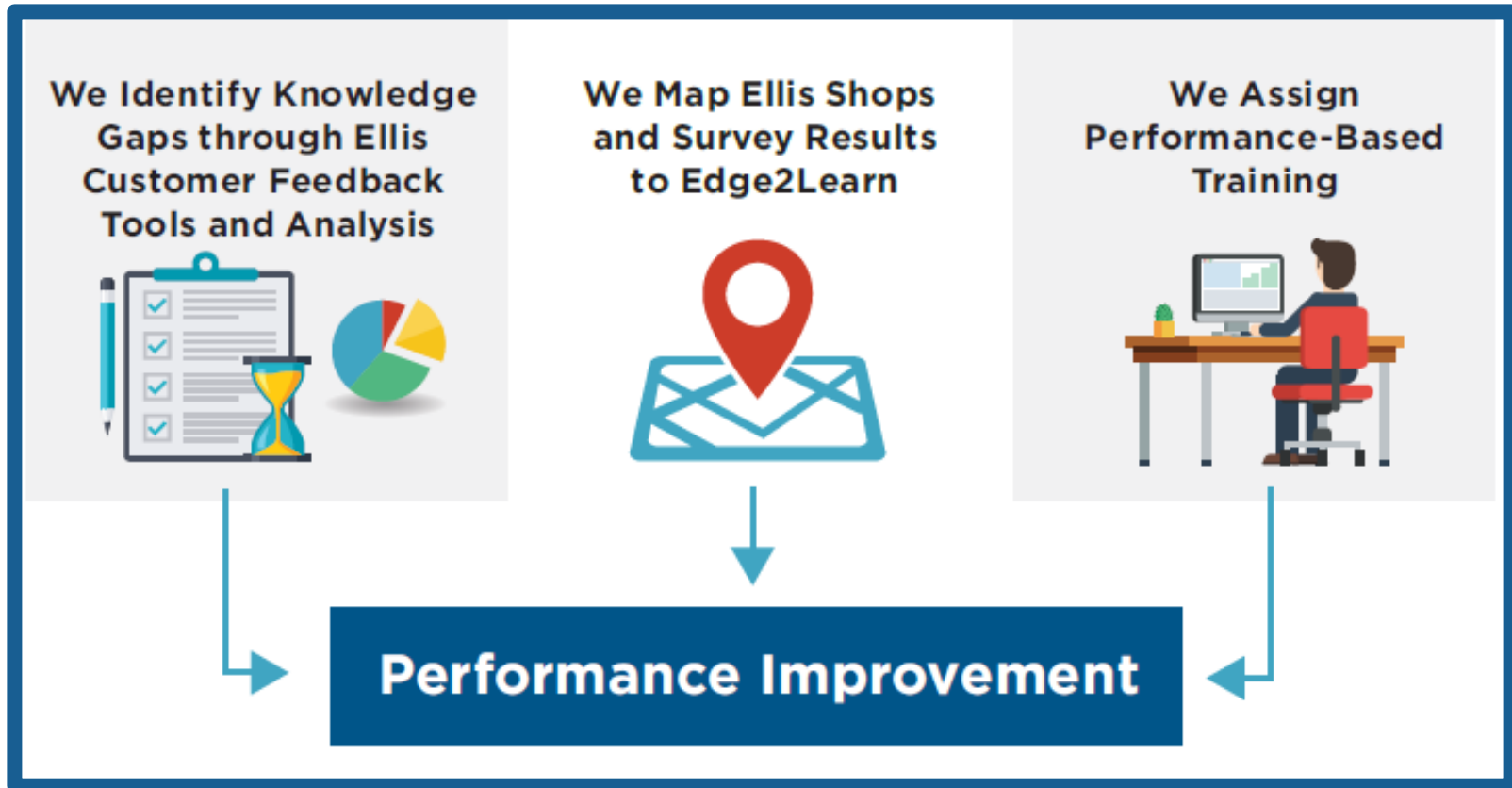
Enhancing Employee and Customer Experience

Your industry partner for over **35** years!

- Apartment Mystery Shopping
- Prospect & Resident Surveys
- Ratings & Reviews
- eLearning (Online Training)
- Customized Training & Coaching

The Ellis Companies

Enhancing Employee and Customer Experience



Edge2Learn

Enhancing Learner Experience

The screenshot displays the Edge2Learn dashboard for a user named Molly Manager. The interface includes a top navigation bar with links to Home, Course Library, Achievements, and Live Sessions. A central dashboard area features four circular progress indicators: 'To do' (5), 'Overdue' (0), 'Completed' (2), and a 'Login Week Streak' of 1. A 'Total 7' badge is positioned below these indicators. Below the progress indicators, there are tabs for 'All', 'In Progress', 'Overdue', 'Not Started', and 'Completed'. The main content area shows three course cards: 'E2L PBT Essential: Demonstrating', 'E2L PBT Essential: Greetings', and 'E2L Webinars: Social Media Marketing'. A 'News' section on the right displays a congratulatory message for Sarah. Three green callout boxes highlight specific features: 'Launch training from your Dashboard' points to the course cards; 'Easily view your course requirements and achievements' points to the progress indicators; and 'Create custom learning paths for your teams' points to the 'News' section.

edge2learn

Home Course Library Achievements Live Sessions

Welcome, Molly Manager

Easily view your course requirements and achievements

Launch training from your Dashboard

To do 5

Overdue 0

Completed 2

1 Login Week Streak

Total 7

All In Progress Overdue Not Started Completed

E2L PBT Essential: Demonstrating

E2L PBT Essential: Greetings

E2L Webinars: Social Media Marketing

News

Congrats on your perfect Mystery Shop Sarah!

Create custom learning paths for your teams

Thank you for joining us today!

Want to learn more?



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Pam Roberts Pederson

Director of Engagement and Communications

Edge2Learn

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Today's Presentation!



Meet Your Speaker

Pam Roberts
Pederson



How Confident Decision-Making Leads to Progress



What are your decision-making instincts?

Prepare for CONFIDENCE!

The more
prepared you are
to make
decisions, the
more confident
you will be to
carry them out
quickly



Learning Objectives

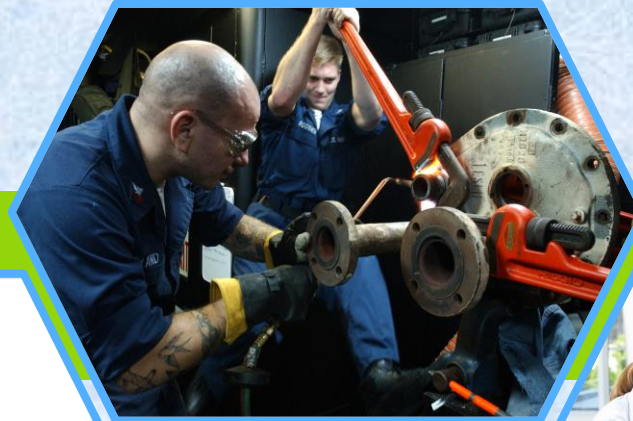
Becoming Familiar with Policies
Asking Questions
Taking Advantage of Training

Knowledge is POWER

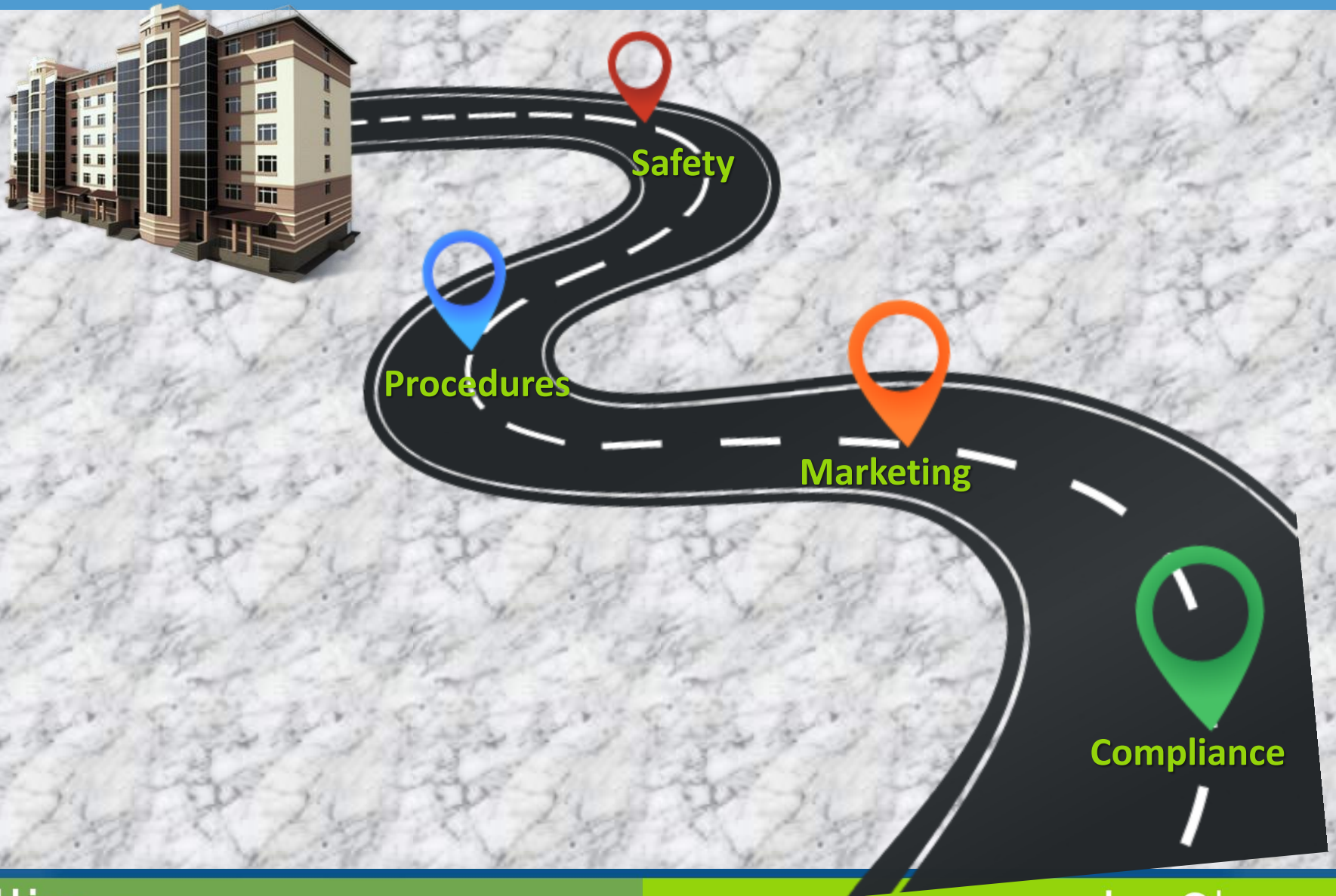
Confidence
comes with
KNOWLEDGE



Becoming Familiar with Policies



Becoming Familiar with Policies



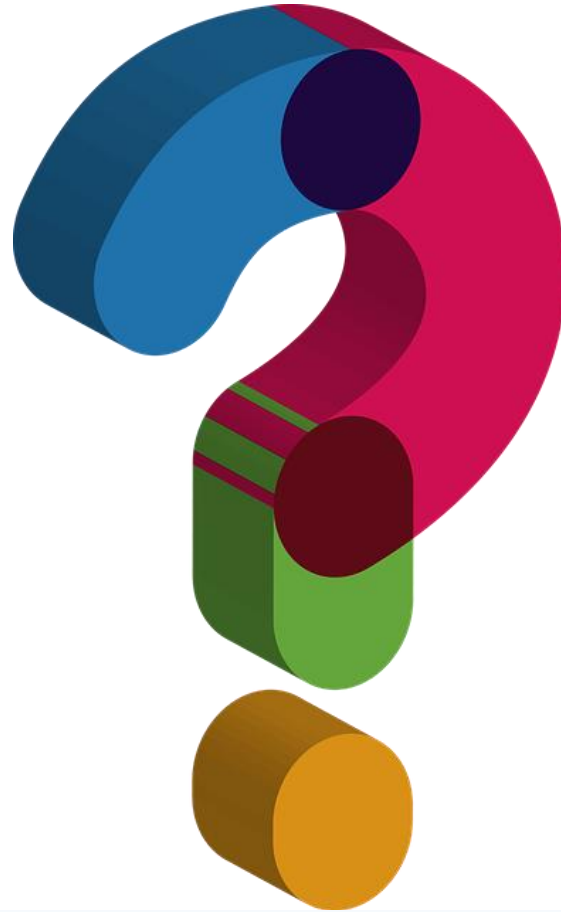
The 2 Elements of Confident Decision-Making

1. You have faith in yourself to make the right decision
2. You know that you will get some decisions wrong, but you have faith that you can rectify any problems with may arise

You are ALL Leaders



Asking Questions



You don't know what you don't know

Asking Questions

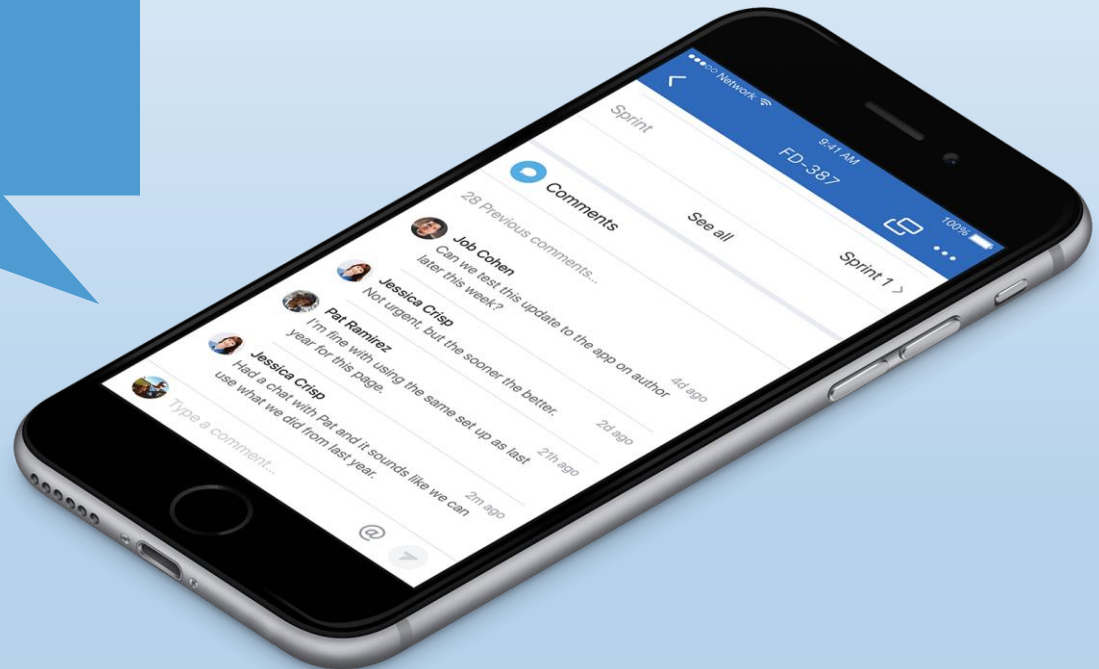
The File Folder

1. Physical
2. Virtual



Asking Questions

Gathering
Information

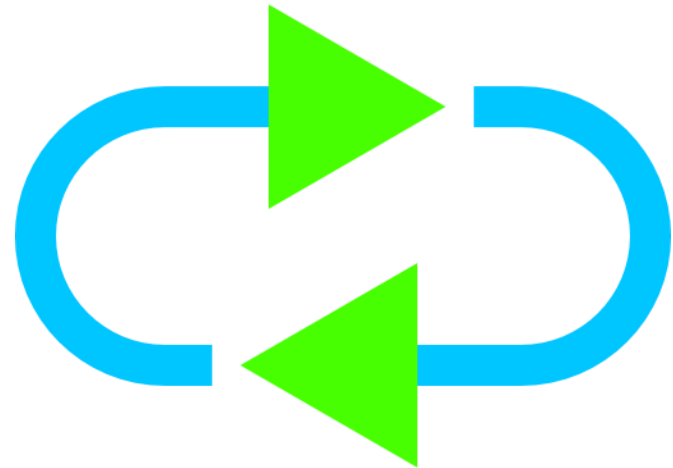


Taking Advantage of Training

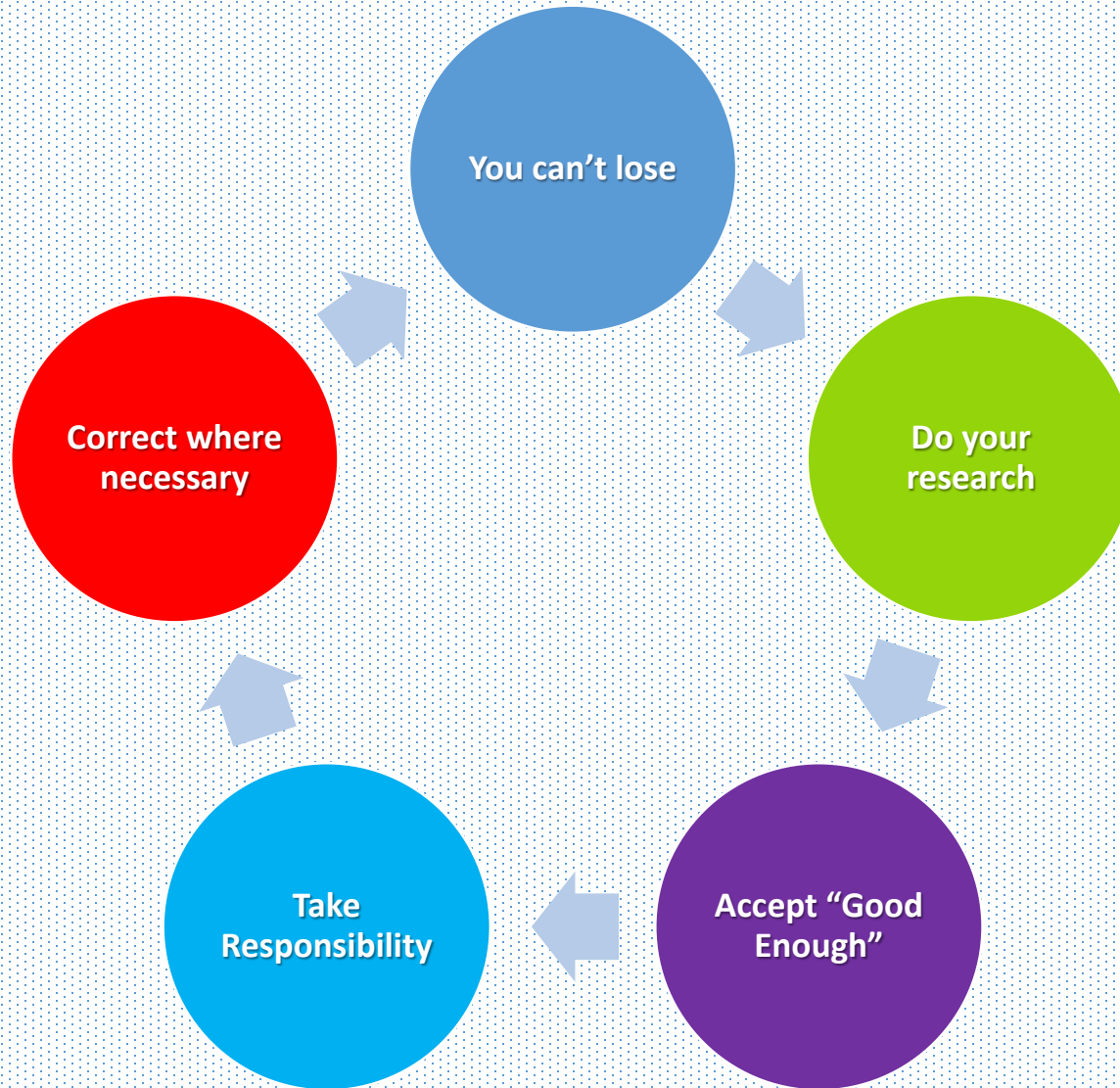


Training is not just about compliance

Taking Advantage of Training



5 Ways to Encourage Confident Decision-Making



Final Thought

"The day you stop learning is the day you stop leading"



Questions?

Our Next Ellis Webinar!

Fair Housing

Thursday, February 13, 2020

1:00 PM – 1:30 PM CST

Register now at epmsonline.com!

Rick Ellis



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thank you!

- Apartment Mystery Shopping
- Prospect & Resident Surveys
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