

Welcome The Art of Persuasion





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TOPICS

What is persuasion.

The magic formula

A few tips and tricks

Final recommendations

NO IS NOT A REFLECTION OF YOUR WORK. IT IS A PATHWAY TO GET YOU TO A YES.

Thought #1
What is persuasion?

the BASICS



CONTEXT + TIMING



general RULES

PAY IT FORWARD

IT'S EASIER TO RESIST IN THE BEGINNING THAN IN THE END.

A side ponytail! Wow! That's so creative!





CREATE SCARCITY AND USE OF CONTROL OF CONTRO

persona SKILLS



WE ARE ALL ALIKE. NO ONE THINKS VERY MUCH.



Thought #1
The magic formula

YOU MUST FIND THE PROSPECT MOON TO A TO N

CPAIN?

What is the current dissatisfaction?

How will you create a future promise?

Know the inhibiting factors... cost and fear

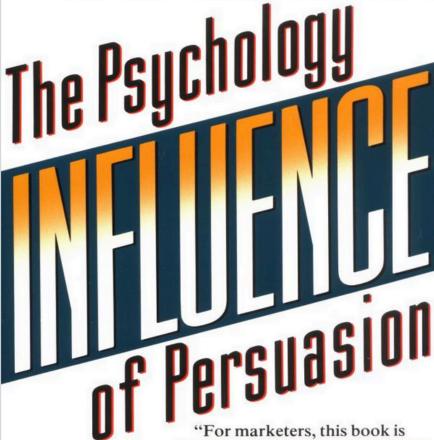


Thought #3
Tips and Tricks

Help them imagine
FOMO
Over ask
Be funny
"We"
Majority rules
Be positive
Have good timing

Thought #4
Final Recommendations

REVISEDITION



"For marketers, this book is among the most important books written in the last ten years."

— Journal of Marketing Research

ROBERT B. CIALDINI, PH.D.

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TAKEAWAYS

Defined persuasion
The magic formula
8 quick tricks
Learn, learn, learn



SERVICES OFFERED BY ELLIS PARTNERS & RENTER'S VOICE

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- Resident Surveys
- Apartment Mystery Shopping
- Reputation Management Strategy
- Training & Coaching

Upcoming Webinar



Customer Experience and Resident Retention

Thursday, June 11 1:00 PM – 1:30 PM CDT